On-line access to contract ordering information, terms and conditions, up-to- date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: GSAAdvantage.gov.

GSA SCHEDULE 70
SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301 IT Facility Operation and Maintenance
FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D308 Programming Services
FPDS Code D310 IT Backup and Security Services
FPDS Code D316 IT Network Management Services

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Contract Number:	GS-35F-0502U
Contract Period:	08.01.2008 through 07.31.2018
Pricelist current through Modification #	PO-0003, dated 07.22.2013 and
	MASS Mod A491, dated 02.18.2016

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at http://www.fss.gsa.gov/

Prices shown herein are Net (discount deducted)

INNOVATIVE SYSTEM SOLUTIONS CORPORATION

11410 Isaac Newton Square North, Suite 110
Reston, Virginia 20190
Attn: Timothy Withers
Tel: 703-689-0750
Fax: 703-689-0170
http://www.issc-usa.com/

Business size: **Small**

GS-35F-0502U

CUSTOMER INFORMATION

1b.   ISSC Labor Rate Pricelist

FLSA	LABOR CATEGORY OR TITLE	CONTRACTOR SITE		GOVERNMENT SITE	
		CLIN with IFF	8/1/2013 – 7/31/2014	CLIN with IFF	8/1/2013 – 7/31/2014
E	Senior Business Analyst	BC301	$125.18	BG301	$114.26
E	Project Manager	BC401	$118.40	BG401	$108.07
E	Project Administrator	BC402	$66.96	BG402	$61.13
E	Senior Technical Analyst	BC501	$133.93	BG501	$122.23
E	Principal Programmer/Analyst	BC600	$116.46	BG600	$106.28
E	Senior Programmer/Analyst	BC601	$91.22	BG601	$83.26
E	Technical Assistant	BC703	$52.41	BG703	$47.84

FLSA	LABOR CATEGORY OR TITLE	CONTRACTOR SITE		GOVERNMENT SITE	
		CLIN with IFF	8/1/2014 – 7/31/2015	CLIN with IFF	8/1/2014 – 7/31/2015
E	Senior Business Analyst	BC301	$127.93	BG301	$116.77
E	Project Manager	BC401	$121.00	BG401	$110.45
E	Project Administrator	BC402	$68.43	BG402	$62.47
E	Senior Technical Analyst	BC501	$136.88	BG501	$124.92
E	Principal Programmer/Analyst	BC600	$119.02	BG600	$108.62
E	Senior Programmer/Analyst	BC601	$93.23	BG601	$85.09
E	Technical Assistant	BC703	$53.56	BG703	$48.89

FLSA	LABOR CATEGORY OR TITLE	CONTRACTOR SITE		GOVERNMENT SITE	
		CLIN with IFF	8/1/2015 – 7/31/2016	CLIN with IFF	8/1/2015 – 7/31/2016
E	Senior Business Analyst	BC301	$130.74	BG301	$119.34
E	Project Manager	BC401	$123.66	BG401	$112.88
E	Project Administrator	BC402	$69.94	BG402	$63.84
E	Senior Technical Analyst	BC501	$139.89	BG501	$127.67
E	Principal Programmer/Analyst	BC600	$121.64	BG600	$111.01
E	Senior Programmer/Analyst	BC601	$95.28	BG601	$86.96
E	Technical Assistant	BC703	$54.74	BG703	$49.97

FLSA	LABOR CATEGORY OR TITLE	CONTRACTOR SITE		GOVERNMENT SITE	
		CLIN with IFF	8/1/2016 – 7/31/2017	CLIN with IFF	8/1/2016 – 7/31/2017
E	Senior Business Analyst	BC301	$133.62	BG301	$121.97
E	Project Manager	BC401	$126.38	BG401	$115.36
E	Project Administrator	BC402	$71.48	BG402	$65.24
E	Senior Technical Analyst	BC501	$142.97	BG501	$130.48
E	Principal Programmer/Analyst	BC600	$124.32	BG600	$113.45
E	Senior Programmer/Analyst	BC601	$97.38	BG601	$88.87
E	Technical Assistant	BC703	$55.94	BG703	$51.07

FLSA	LABOR CATEGORY OR TITLE	CONTRACTOR SITE		GOVERNMENT SITE	
		CLIN with IFF	8/1/2017 – 7/31/2018	CLIN with IFF	8/1/2017 – 7/31/2018
E	Senior Business Analyst	BC301	$136.56	BG301	$124.65
E	Project Manager	BC401	$129.16	BG401	$117.90
E	Project Administrator	BC402	$73.05	BG402	$66.68
E	Senior Technical Analyst	BC501	$146.12	BG501	$133.35
E	Principal Programmer/Analyst	BC600	$127.06	BG600	$115.95
E	Senior Programmer/Analyst	BC601	$99.52	BG601	$90.83
E	Technical Assistant	BC703	$57.17	BG703	$52.19

1c.   GSA Labor Categories and Detailed Descriptions

A description of Labor Categories which ISSC can provide is listed below.

SENIOR BUSINESS ANALYST

General Summary: Leads a variety of business analysis tasks which are broad in nature and are concerned with the design and implementation, and enterprise architecture. Captures and defines processes and functionality to establish requirements, EA models, and performance objectives.

Principal Duties and Responsibilities

- Plans and performs analysis, knowledge coordination, methodology research, analysis assessment, technique development, knowledge integration and other assignments in for complex enterprise architectures.

- Documents processes and verifies process improvement areas through BPR, system consolidation or COTS packages.

- Captures and validates business processes using approved Enterprise Architecture methodology.

- Prepares new system requirements to meet emerging goals and objectives.

- Responsible for highly complex subject matter and validating that subject matter with business owners and stakeholders.

- May perform other duties, as assigned.

Job Qualifications

Bachelor's Degree and eight (8) years of general experience. Six (6) additional years of general experience is considered equivalent to a Bachelor's Degree. With a Master's Degree, six (6) years of general experience is required.

PROJECT MANAGER

General Summary: Manages project operations and ensures production schedules are met. Ensures system resources are used effectively. Oversee financial management and administrative activities, such as budgeting, manpower resource planning, and financial reporting.

Principal Duties and Responsibilities

- Performs complex evaluations of existing procedures, processes, techniques, models, and/or systems related to management problems or contractual issues, which would require a report and recommend solutions.
- Develops work breakdown structures, prepares charts, tables, graphs, and diagrams to assist in analyzing problems.
- Provides daily supervision and direction to staff.

Job Qualifications

Bachelor's Degree or equivalent and six (6) years of general experience. Six (6) years of general experience is considered equivalent to a Bachelor's Degree. With a Master's Degree, four (4) years of general experience.

PROJECT ADMINISTRATOR

General Summary: Ensures all activities are carried out in accordance with project commitments or specific objectives. Responsible for day-to-day coordination and administration of project by ensuring quality and productivity standards are maintained while meeting client schedules. Coordinate with other contract and subcontract personnel to ensure work moves smoothly from one functional area to another. Work with project manager and/or client to prepare work schedules and man-hour estimates. Responsible for status and task management reports for area of responsibility. Monitors, collects and maintains accurate project data for each project task. Identify existing or emerging project issues that effect one or more project tasks.

Principal Duties and Responsibilities

- Queries and captures budget data, timesheets, invoices, project plans, progress reports, issues and meeting minutes for each project task.
- Publishes consolidated project reports on a periodic basis with trend charts.
- Prepare performance evaluations. Ensures completion of administrative reporting, e.g., timecards, daily statistics, logs, and task narratives. Respond to client requests and questions.
- Sets up and manages project facilities as dictated by workload requirements.
- Maintains record of changes in instructions and ensures all team members are informed of changes.

Job Qualifications

Bachelor's Degree or equivalent and two (2) years of progressive information technology or related field experience. Four (4) years of general experience is considered equivalent to a Bachelor's Degree.

SENIOR TECHNICAL ANALYST

General Summary: Perform systems analysis of computer and communications/networks systems. Oversee the overall installation of computer operating systems, network, and application software. Has ability to adapt to new situations and environments.

Principal Duties and Responsibilities

- Develop and provide skills and disciplines on a variety of information technology issues.

- Specialized skills include, but are not limited to, information planning, software development, communications, systems administrations, quality assurance, video teleconferencing and microcomputer training.

- Acquires and analyzes software tools and hardware platforms for integration in order to define tactical and strategic corporate solutions.

- Performs systems analysis of computer and networking systems. Supports other Sr. Systems Analysts and Program Managers, as required.

- Oversees the overall integration of all systems peripherals so that they can operate correctly within a predefined environment.

Job Qualifications

Bachelor's Degree or equivalent and eight (8) years of general experience. Six (6) additional years of general experience is considered equivalent to a Bachelor's Degree. With a Master's Degree, six (6) years of general experience is acceptable. With a Ph.D., four (4) years of general experience is required.

PRINCIPAL PROGRAMMER / ANALYST

General Summary: Perform systems management, development, functional and data requirements analysis, systems analysis and design, programming, program design, providing technical assistance for the database environment, and documentation preparation. Manage the implementation of information engineering and database projects, plans and budgets staff and resources, and performs systems analysis, design and programming selecting CASE or IE tools and methods, e.g., Oracle CASE, IEF CASE, I-CASE. Work in the client/server environment. Utilize managerial and supervisory skills. Prepare written and oral communications, including formal presentations to varying audiences.

Principal Duties and Responsibilities

- Applies an enterprise-wide set of disciplines for the management, planning, analysis, design and construction of information systems and databases on an enterprise-wide basis or across a major sector of the enterprise.

- Develops analytical and computational techniques and methodology for problem solutions.

- Confers with the Enterprise Architects to define solutions consistent with the "to-be" Enterprise Architecture.

- Performs enterprise-wide strategic systems planning, business information planning, business and analysis by reviewing and updating the Enterprise Architecture Repository.

- Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools; such as Integrated Computer-Aided Software Engineering (I-CASE) tools.

- Analyzes proposed and existing system used in processing applications in terms of data communications and database management/structure, requirements and costs.

- Applies reverse engineering and re-engineering disciplines to develop migration strategic and planning documents.

- Utilizes various methodologies, e.g., IDEF 0 process modeling and IDEF IX data modeling. As defined by FEA.

- Manages and coordinates planned system and implementation activities including system upgrades, security, allocation of resources, availability, and in-service training.

- Prepares studies and gives presentations on current data communications concepts. Prepares functional specifications for acquiring commercially available equipment.

- Manages tasks, priorities and objectives.

- Responsible for customer support and quality & timeliness of services.

- Provides daily supervision and direction to staff.

Job Qualifications

Bachelor's degree or equivalent and ten (10) years of general experience. Six (6) additional years of general experience is equivalent to a Bachelor's degree. With a Master's degree, eight (8) years of general experience is required. With a Ph.D., seven (7) years of general experience is required.

SENIOR PROGRAMMER / ANALYST

General Summary: Perform systems management, development, functional and data requirements analysis, systems analysis and design, programming, and program design. Manage the implementation of information engineering and database projects and performs systems analysis, design and programming. Provide highly technical expertise in the use of DBMS. Evaluates and recommends available DBMS products to support validated user requirements.

Principal Duties and Responsibilities

- Analyzes and studies complex information system and database requirements.

- Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation.

- Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer Aided Software Engineering (CASE) tools.

- Defines file organization, indexing methods, and security procedures for specific user applications.

- Review logical and/or physical designs of existing database(s), and makes recommendations for tuning to assure maximum operating efficiency.

- Provides guidance and expertise in the use of database languages.

- Performs data analysis, database design, development activities, and implementation, as required for databases and database conversions.

- Performs database restructuring activities.

- Works with users and information systems development staff to determine data storage and access requirements.

- Provides input to estimate software development costs and schedule.

- Reviews existing programs and assists in making refinements, reducing operating time, and improving current techniques.

- May manage, coordinate, or install system upgrades. Uses diagnostic software to test and validate functionality. May provide system analysis and integration and oversee system operations.

- Assists with monitoring system performance and security and sets up terminal/printer queues.

- Provides in-service support for proper use of system software, hardware, or applications and provides Tier I technical support.

- Works independently under minimal supervision.

Job Qualifications

Bachelor's degree or equivalent and four (4) year of general experience. Six (6) additional years of general experience is equivalent to a Bachelor's degree. With a Master's degree, two (2) years of general experience.

TECHNICAL ASSISTANT

General Summary: Provide technical-type support to technical and management-level personnel. This includes, but is not limited to, software tool support, tool development, web design/development, file management, research, data acquisition and quality assurance testing.

Principal Duties and Responsibilities

- Develop and provide skills and disciplines on a variety of information technology issues.

- Specialized skills include, but are not limited to, information planning, communications, software tools, systems administrations, quality assurance, video teleconferencing and microcomputer training.

Job Qualifications

Bachelor's Degree or equivalent. Four (4) additional years of general experience is considered equivalent to a Bachelor's Degree. Two (2) years of experience with an Associate's degree.

2. Maximum Order

a.   The Maximum Order value for the following Special Item Numbers (SINs) is $500,000.

3. Minimum Order

a.   The Minimum Order value for the following Special Item Numbers (SINs) is $100.

4. Geographic coverage (delivery area)

48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories.

5. Point(s) of production (city, county, and State or foreign country)

N/A – services only

6. Discount from list, prices or statement of net price

Prices shown are NET Prices; Basic Discounts have been deducted.

7. Quantity discounts

1% discount for orders over $250,000.

8. Prompt payment terms

1% - 10 days from receipt of invoice or date of acceptance, whichever is later.

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold

Government purchase cards are accepted for payments equal to or less than the micro-purchase threshold for oral or written delivery orders.

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold

Government purchase cards are not accepted for payment above the micro-purchase threshold.

10. Foreign items (list items by country of origin)

None.

11a. Time of delivery

30 Days after receipt of order (DARO).

11b.   Expedited Delivery

No expedited delivery.

11c.   Overnight and 2-day delivery

No overnight or 2-day delivery.

11d.   Urgent Requirements

When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. Telephonic replies shall be confirmed by the Contractor in writing.

12.   F.O.B. point(s)

Destination

13a.   Ordering address(es)

Innovative System Solutions Corporation
11410 Isaac Newton Square North
Suite 110
Reston, VA 20190

13b.   Ordering procedures

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies for services. These procedures apply to all schedules.

a.   FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b.   FAR 8.405-2 Ordering procedures for services requiring a statement of work.

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

14.   Payment address(es)

Innovative System Solutions Corporation
11410 Isaac Newton Square North
Suite 110
Reston, VA 20190

15.   Warranty provision

The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

16.   Export packing charges (if applicable)

N/A

17.   Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level)

Government purchase cards are not accepted for payment above the micro-purchase threshold.

18.   Terms and conditions of rental, maintenance, and repair (if applicable)

N/A

19.   Terms and conditions of installation (if applicable)

N/A

20.   Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable)

N/A

20a.   Terms and conditions for any other services (if applicable)

Terms and conditions applicable to Information Technology (IT) Professional Services (Special Item Number 132-51) are contained in the main contract.

21.   List of service and distribution points (if applicable)

N/A

22.   List of participating dealers (if applicable)

N/A

23.   Preventive maintenance (if applicable)

N/A

24a.   Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants)

N/A

24b.   Section 508 compliance information

Innovative System Solutions Corporation's Section 508 compliance statement can be found at http://www.issc-usa.com/services/. The EIT standard can be found at: www.Section508.gov/.

25.   Data Universal Number System (DUNS) number.

135745094

26.   Notification regarding registration in Central Contractor Registration (CCR) database.

Innovative System Solutions Corporation CCR registration is valid through 01.31.2015.